# Softmaster® MMP compact

**Controller for softening plants**



Operating instructions

# Table of Contens

# General notes

## Introduction

These operating instructions describe the installation, operation and programming of the Softmaster MMP compact controller. We recommend that, while familiarising yourself with the operation of the instrument aided by these operating instructions, you have immediate access to the operable controller in order to perform the described functions and combinations. As certain functions are interrelated, it is advisable to follow the instructions in the given order.

Should problems or questions arise while operating the controller which are not described in these operating instructions and/or cannot be solved, our customer service is always at your disposal.

Try to identify the problem as accurately as possible and record the actions and conditions under which it occurred. This will enable us to offer you swift effective assistance.

## Handling notes

Quick, repeated switching on/off of the controller should be avoided. Wait at least 5 seconds before switching 'on' or 'off' at the main switch.

Only operate the controller in compliance with the ambient conditions (e.g. temperature, moisture) stated in the Technical Data. Always protect the controller against moisture.
It should never come into contact with condensation or splash water.

The warranty shall not apply if the controller is tampered with, altered, modified or repaired contrary to the instructions described in this manual.

Before dismantling a defect controller, always write down the description of the error (failure effect).
The repair of a defective controller (irrespective of the warranty period) is only possible when the controller is dismantled and returned to us with a description of the error.

The maximum electrical load capacity of the relay outputs and the total power rating of the plant should never be exceeded.
The controller should only be used for its specified intended purpose.

## Safety instructions

Always adhere to the following safety instructions:
The controller must be installed and operated in compliance with relevant standards (e.g. DIN, VDE, UVV) or in accordance with regulations laid down by the respective country.

Some functions (e.g. manual filter change) allow direct manipulation of the plant (valves, pumps, etc.) without locking or monitoring. These functions should only to be used by fully qualified personnel.

If you observe malfunctioning of the controller, switch it off immediately and inform the service personnel.
Do not attempt to repair the controller yourself (loss of warranty rights); instead always contact authorised service personnel. This is the only way to ensure reliable and safe operation of the plant.

After a protective circuit (fuse, motor protection switch) has been triggered, attempt to eliminate the cause of malfunctioning (e.g. clean the pump) before reactivating the protective circuit. Frequent triggering is always due to an error which, in certain circumstances, may also cause damage to the controller.

Non-adherence to these instructions can damage the controller as well as the plant and may result in a loss of warranty rights.

## Installation and commissioning

**Installation and commissioning should only be carried out by authorised technicians!**
The connecting cables to the sensors should be kept as short as possible and **clear** of power cables. Close proximity to strong electromagnetic radiators can lead to deviations of the display; in this case, separate interference suppression measures should be carried out.
After installation, program the instrument with the plant-specific features and data (e.g. switch functions, conductivity limit values, etc.). The data is permanently stored (also during power failure).

# General description

## Views of the instrument



**Terminal box**
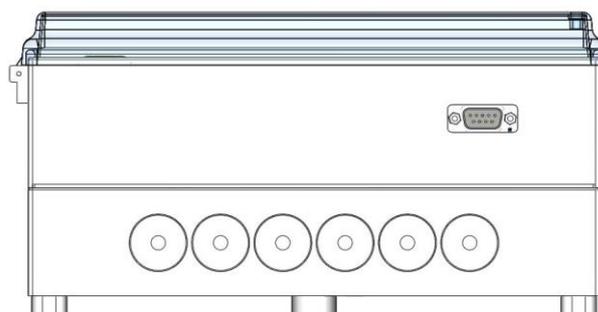


**Serial interface RS232**

### Drilling-scheme
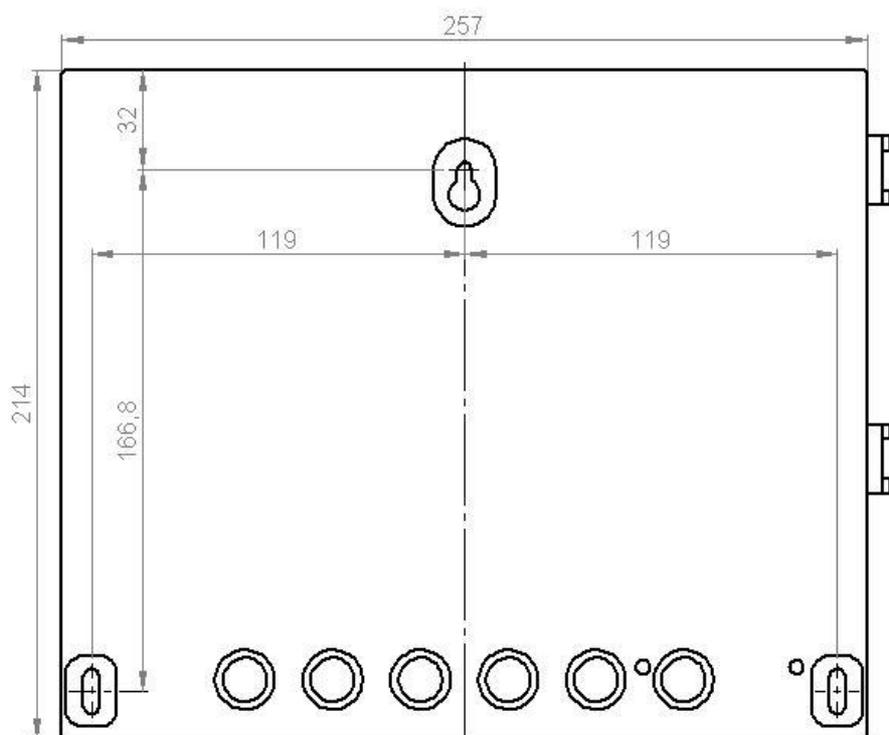
## Description of display and operating features
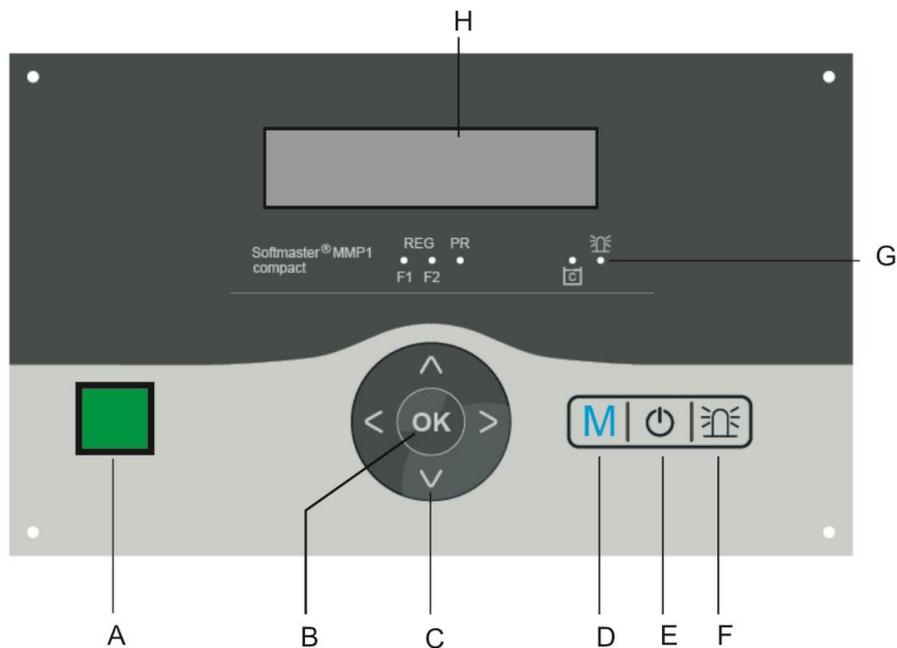


### A On/Off switch
Use this switch to switch the instrument on or off.

### B "ENTER" key
Use the ENTER key to confirm inputs and trigger functions.

### C Arrow keys
Use these keys to operate the menu drive in the display and to enter numerical values and programming data.

### D "M" key
Call the menu and return from submenu levels.

### E ⏻ key ("Regeneration-Start/Stop")
If the key is pressed for 5 seconds, manual triggering of regeneration occurs (the filter in operation is regenerated)

or current regeneration is stopped (depending on the type of plant the filter starts to operate / is put into standby or reserve). Regeneration is restarted from a regeneration stop after pressing the key briefly.

### F 🕭 key (fault OFF)
Deletes the alarm signal at Fault message output, a fault display can only be deleted if the fault has been eliminated.

### G LED - functions
LED symbols always signal the status of the plant, irrespective of the level (menu) you are working at.

### H LC display
Two lines, each line with 16 characters, backlit.

## Display functions



Display of plant statuses — **Service F1**

Display of filter-/plant capacity — **12.4m³    15°dH** — Display of water hardness

Display important functions of the plant — Reg  PR  ○ ○ ○      🕭 ○ ○

F1 F2          c
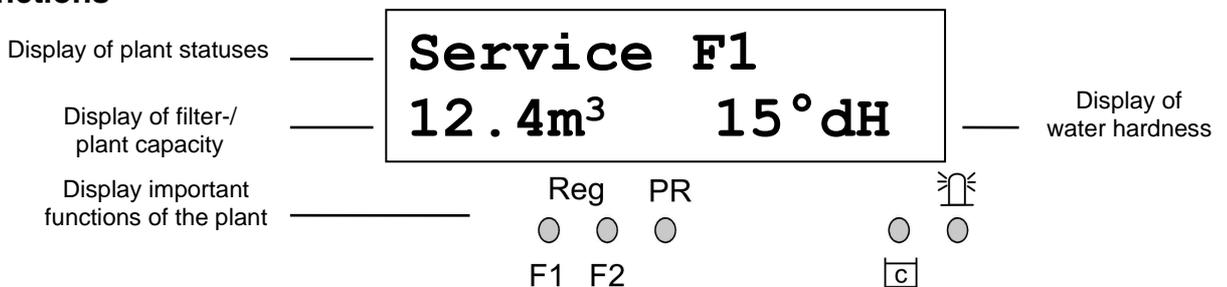
### Display top line
The top line shows operating displays and error messages (described below).

### Display bottom line
The display of the plant or filter residual capacity (still available quantity of soft water) and the raw water hardness (entered manually) occurs in the bottom line.

## LED displays



Reg    PR

F1  F2

Filter 1          Filter 2          Add.          Warning          Error
in regeneration                    prog.          „Chemicals low"
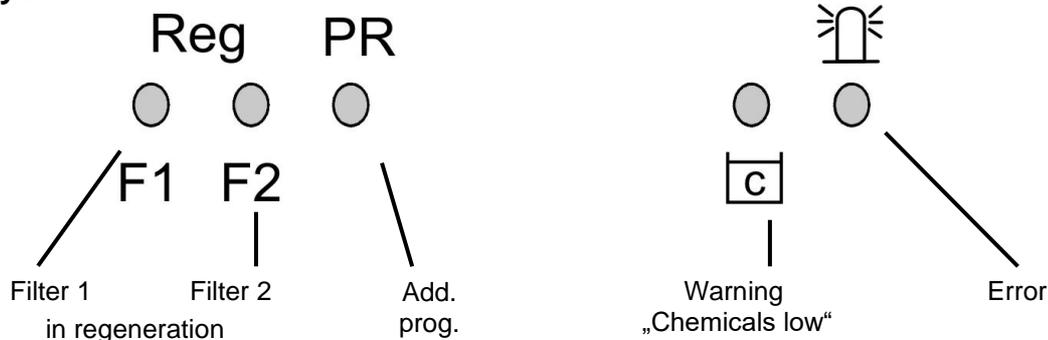
The displays signal operating statuses, plant functions and current error messages:

**Reg. F1** and **Reg. F2** (green)
LED lights up: Filter 1 or Filter 2 in regeneration.
LED flashes: Today, a regeneration of the respective filter is triggered at the set time (also see Regeneration delay).

**PR** (green)
LED lights up: Additional program active, relay "AL/PR" switched.

**Warning message "Low chemicals"** (yellow)
LED lights up: The low chemicals contact is active (also see LL input).

**Error message "Alarm"** (red)
LED lights up: Alarm relay has been activated, error message not confirmed yet and error still occurring.
LED flashes: Alarm relay no longer active, error message has been confirmed but the error is still occurring.
As long as an error is still occurring, it is shown alternately with the operating display.

## Operating displays

**Each status change is saved in the status history (e.g. manual regeneration, filter change).**

```
Service F1
 12,3m³  21,4°dH
```

Filter 1 in operation with 12.3m³ residual capacity (still available quantity of soft water) and a set raw water hardness of 21.4dH.
Display only occurs for double-filter plants.

or:
**F2 mode**   Filter 2 in operation (two filter plant)
**Mode**      Filter in operation (single filter plant)

```
Reg F1, R2: 43m
 12,3m³  21,4°dH
```

Example: Filter 1 in regeneration: With regeneration stage R2 and remaining stage period of 43 minutes. The LED "Reg. F1" lights up.

or:
**Reg F2, R1: 7m**

Example: Filter 2 in regeneration: With step R1 and remaining stage period of 7 minutes.

```
PR on:    10m
 12,3m³  21,4°dH
```

Additional program PR active prior to regeneration, remaining period 10 minutes.
The LEDs "Reg. F1" and "PR" light up.

```
Reg. STOP/Halt
 12,3m³  21,4°dH
```

Regeneration stopped via the STOP input or regeneration start delayed.
Briefly press the ⏻ key to restart regeneration.

# Error messages

**In addition to the displayed error messages, the red LED "Alarm" lights up or flashes.**
**Alternate display of all error messages and operating displays.**
**Each occurred error is stored in the error history.**

### Error message "Power failure"

| Power failure |
|---|

Message after each switching on, "power failure". Check the time and, if necessary, set the time.

After switching on or after voltage recovery, the controller starts with the last active status. Current regeneration is continued.

Check the plant for possible negative results due to the power failure (e.g. exhaustion due to excessive washing in the regeneration stage "wash out").

All stored values remain stored even during a power failure.

Confirm the fault display via the ⏻ key.

### Error message "Plant override"

| Plant override |
|---|

Regeneration triggered via a contact at the START input or via too high consumption while a filter is still being regenerated.

In multi-filter plants it can occur that a filter is in regeneration and a second filter is also waiting to be regenerated. This status can occur if the soft water consumption is very high, e.g. when filling a swimming pool. If this scenario occurs, the plant will only provide raw water to the consumers. If only soft water should be provided, the soft water supply to the consumers has to be closed.
Wait until the current filter regeneration has finished and then open the soft water supply to the consumers. The controller will always automatically complete regeneration of this filter.
Find and eliminate the fault and confirm the fault display via the ⏻ key.

If regeneration is really necessary again (triggered via consumption measurement), regeneration will occur at the end of the current regeneration.
If you have programmed a minimum regeneration interval, regeneration will be started after this period has expired.

With triggering via a contact at the START input, you have to start regeneration manually via the ⏻ key.

### Error message "Minimum regeneration interval not achieved"

| Min. reg. pause |
|---|

Regeneration triggering via a contact at the START input or via excess soft water. The required temporal interval to the previous regeneration has not been observed.

Confirm the fault display via the ⏻ key.
Regeneration requested via the water consumption is executed after the programmed period.
Regeneration triggering via the START contact is ignored. Check the plant and trigger a required regeneration manually. The error message is subsequently deleted.

**Error message "Maximum number of regenerations achieved"**

| |
|---|
| Max. reg. nums. |

The entered maximum number of possible regenerations has been achieved. The current status of the regeneration meter can be viewed in the SERVICE menu under "Reg. meter".

In addition to the error message, the yellow warning light **"Low chemicals"** lights up.

Confirm the fault display via the ⌁ key. The message remains until the regeneration meter has been deleted.
Delete the regeneration meter in the SERVICE menu under "Reg. meter".

---

**Error message "Low chemicals"**

| |
|---|
| Chemicals low |

The chemical tank is empty.
The EMPTY signal is present at the contact input "LL" and the input is programmed as the "Low chemicals" contact.

In addition to the error message, the yellow warning light **"Low chemicals"** lights up.

Confirm the fault display via the ⌁ key.
Check the chemical tank and the desalination valve or the automatic refilling of the proportion tank. The error display is only deleted after the fault has been eliminated.

---

**Error message "Regeneration stopped"**

| |
|---|
| Reg. STOP/Hold |

If the program has been stopped via an external switch (STOP input) prior to or during regeneration and if you have programmed the alarm message for the STOP input, the display "Reg. STOP/Hold" will appear as an error message.

Confirm the fault display via the ⌁ key.
The display will be deleted as soon as the switch re-opens and the program continues.

---

# Terminal block identification

**Functions** (IN = input, OUT = output)

| Terminal | | Type | Function | Note |
|---|---|---|---|---|
| PE | | IN | 6x mains protective earth | |
| L<br>N | | IN | Mains, N = Neutral<br>Mains, L = Live | Mains input<br>230 - 240 V AC |
| l<br>n | | OUT | 5x live, switched<br>5x Neutral, switched | Mains voltage, max. 6 A |
| Fi 1 | 5<br>6<br>7<br>8 | OUT | Filter 1 - common<br>Filter 1 - normally open<br>Filter 1 - normally closed<br>Synchronisation relay K3, normally open | |
| Fi 2 | 5'<br>6'<br>7'<br>8' | OUT | Filter 1 - common<br>Filter 1 - normally open<br>Filter 1 - normally closed<br>Synchronisation relay K3, normally open | |
| SYNC | | OUT | Synchronisation relay K3 / 8, normally closed<br>Synchronisation relay K3 / 8', normally closed | |
| BV1 | | OUT | Operating valve 1, common<br>Operating valve 1, relay K2 | |
| BV2 | | OUT | Operating valve 2, common<br>Operating valve 2, relay K2 | |
| AL/PR | C<br>NC*<br>NO | OUT | Fault message output / Add. program - common<br>Fault message output / Add. program - normally open<br>Fault message output / Add. program - normally closed | Volt-free relay output<br>max. Load 240 V AC, 6 A |
| WM | | IN | Water meter<br>Common earth for inputs | Only connect volt-free normally open / closed |
| +12V<br>GND | | OUT | 12V-Supply for turbine<br>Common earth for inputs | See water meter description! |
| LL<br>GND | | IN | Storage tank EMPTY<br>Common earth for inputs | Only connect volt-free normally open / closed |
| PROG<br>GND | | IN | Add. program Start<br>Common earth for inputs | Only connect volt-free normally open / closed |
| STOP<br>GND | | IN | Stop plant<br>Common earth for inputs | Only connect volt-free normally open / closed |
| START<br>GND | | IN | Start plant<br>Common earth for inputs | Only connect volt-free normally open / closed |

* (NO = Normally open, NC = Normally closed; Normally means: switch position is current-free)

**Terminal blocks for mains supply and relay outputs**
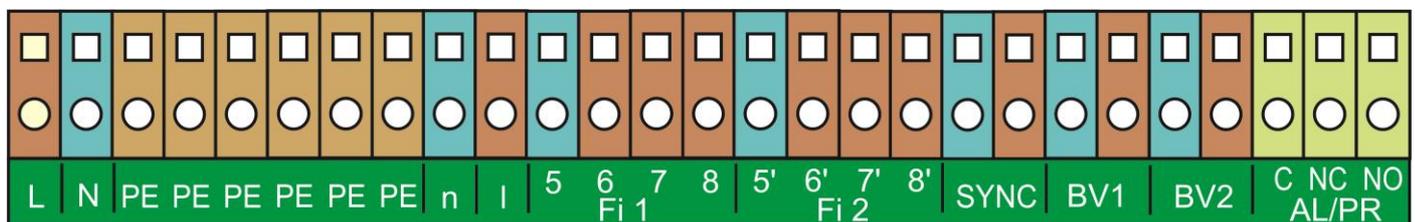


**Terminal blocks for inputs and interface**
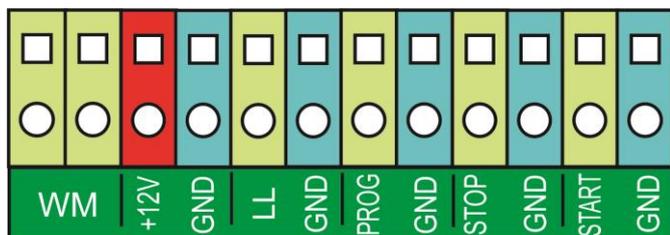
# Description of the relay outputs

## Filter 1 / Filter 2   Pilot distributor or central control valves 1 and 2
Connect the regeneration valves (central control valves) or pilot distributors which are controlled via an electrical change-over switch or impulse switch control at these relay outputs (terminal 5, 6, 7, 8 and 5', 6', 7', 8').

**Change-over contact**: For versions with a change-over switch the output changes after each regeneration stage.
**Impulse**: For versions with an impulse switch control the output switches for 40 seconds (terminal 7 or 7').
The idle position of the relay is the same for de-energized controllers and in the operating position of the filter: Contact at terminal 6 or 6'.
The control version can be set under the menu item
*"M"* ➔ BASIC PROGRAM ➔ Valve type

## Sync   Synchronous contact / Regeneration message
After power failure (e.g. during regeneration) or with faults, it is usually necessary to synchronise the valves or pilot distributors with the controller. For regeneration valves / pilot distributors with a change-over controller and an uneven number of (electrical) regeneration positions it is necessary to connect these to the synchronous contact. This ensures that the regeneration valve / the pilot distributor returns to the operating position after regeneration. The connection occurs at terminal Sync – 8 or 8'.

The connection "Sync" can be used to externally display the program course (regeneration) or to control a relay or solenoid valve during regeneration.

## BV1 / BV2   Operating valves Filter 1 and 2
The operating valves of the filters have to be designed as normally closed.

## AL/PR Fault message output / additional program   (terminal "C  NC  NO")
The volt-free output AL/PR can be used for various functions:

### as additional program PR
The additional program is used for controlling an additional valve prior to, during or after regeneration with programmable on-time. If the output AL/PR has been switched, the LED "PR" will light up.
Program the function under the menu item (see basic programming "Aux Prog."):
"*M*" ➔ BASIC PROGRAM ➔ Aux Prog.

### as fault message output ("Alarm")
During trouble-free operation the contact between the terminals C - NO is closed and the one between terminals C - NC is open. In case of power failure or a fault, the contact between the terminals C - NC is closed and the one between terminals C - NO is open.
The controller monitors a whole range of plant statuses. The fault message output remains active (terminals C - NO closed) until the fault has been eliminated and confirmed.
The red LED "Error message" and the text on the display indicate a fault.
The fault message signal at the fault message output is deleted by confirming the fault via the ⌇ key.
The fault display can only be deleted if the fault has been eliminated.
(NO = Normally open, NC = Normally closed; Normally means: switch position is current-free)

The following faults activate the fault message output and are displayed if the softening plant or valves/pilot distributor have been equipped with the respective contacts:

The following statuses **always** trigger a fault message:
Power failure
Plant overrun (regeneration start while a filter is still being regenerated)

Occurring error messages depending on the programming:
Minimum regeneration interval
Maximum number or regenerations achieved (the max. regeneration meter level has been reached)
Regeneration stopped via the stop input

When an LL input is used:
Low chemicals

# Description of the signal inputs

**Note**
Only connect the signal inputs "WM", "LL", "PROG", "START" and "STOP" to **volt-free** contacts!

## START  External regeneration start
Connection for hardness monitoring instrument (e.g. Testomat)

| Function | Type of Contact | Test time | Action |
|---|---|---|---|
| START<br>Start of regeneration after exhaustion of the filter programmable | programmable normally closed/ normally open | programmable 1 - 99 seconds | – Filter change (only for double-filter operation)<br>– Regeneration start |

To prevent hard water (e.g. due to insufficient regeneration) being removed from the plant, install a hardness monitoring instrument on the output /soft water side.
If a limit value is exceeded (the Testomat limit value contact switches), the filter in the reserve / standby position is put into operation after a programmable test time and the exhausted filter is regenerated.

"*M*" ➔ Basic program ➔ Funct. Start

## STOP  External regeneration interruption / prevention
Connection for volt-free contact

| Function | Type of Contact | Test time | Action |
|---|---|---|---|
| STOP<br>Regeneration stop | programmable normally closed/ normally open | programmable 1 - 99 seconds | Regeneration interruption or prevention of a pending regeneration |

During regeneration it may be necessary to interrupt the process externally via a switch (e.g. pressure switch in the input). A current regeneration can be stopped via a contact at the STOP input or a pending regeneration can be delayed. The following message is displayed: "Reg. STOP/Hold".

"*M*" ➔ Basic program ➔ Funct. Stop

## PROG  External start of the additional program
Connection for volt-free contact

| Function | Type of Contact | Test time | Action |
|---|---|---|---|
| PROG<br>Start of the additional program | programmable normally closed/ normally open | programmable 1 - 99 seconds | External start of the additional program |

"M" ➔ Basic program ➔ Funct. Prog

## LL  Low chemicals

For extended control of the plant it is possible to use the "LL" input for connecting a level transmitter (monitoring of the chemical tank).

| Function | Type of Contact | Test time | Action |
|---|---|---|---|
| **LL** <br> Level transmitter input: <br> "Low chemicals" alarm <br> or <br> "EMPTY" chemical level | programmable <br> normally closed/ <br> normally open | programmable <br> 1 - 99 seconds | programmable: <br> – Chemical fill valve open <br> – Continuous alarm <br> – Entry in the error list |

*"M"* ➔ `Basic program` ➔ `Funct. LL`


## WM  Water meter

Use the "WM" input for connecting a water meter.

Set the pulse number (0,001 to 999,999 L/imp.) for contact water meters or turbines in the menu:

*"M"* ➔ `Basic program` ➔ `Water meter`

# Programming

### Menu start
Use the "M" key to open the menu.

### Menu selection / Selection
The current line position is displayed as a header in CAPITAL LETTERS. Use the "ENTER" key to activate the selected/displayed menu item, i.e. you "jump" into a submenu. The next menu item is called via the "DOWN" arrow key: You can "scroll" the menu.

### Input
**Inputs are only possible in the BASIC PROGRAM menu and in certain SERVICE menu items.**
Select a programming step via the arrow keys "DOWN" and "UP" and activate the input function by pressing the "ENTER" key.
The first digit/position to be changed flashes when entering digits.
Use the arrow keys "Right" and "Left" to change to the next or previous digit (now flashing).
Use the arrow keys "DOWN" and "UP" to change the value or the selection.
With selection options, selected functions are labelled with a ✓.
Exit the input function via the "ENTER" key.

Use the "M" key to go to the superordinate menu.

### Menu end
Use the "M" key to jump to the superordinate menu. After returning from the highest menu level, the instrument is in display mode again.

"M"

↓

| MENU |
|------|
| Service |
| Information |
| Basic program |

### Information menu

"*M*" ➔ `Information`

In the information menu it is possible to request the current settings without entering a password.
The information menu is still displayed even if an incorrect password has been entered.

### Programming

"*M*" ➔ `Basic program`

### Enter password
The programming menu is protected by a 3-digit password (number between 000 and 999) in order to prevent unauthorised access to the programming.
Enter the password under "*M*" ➔ `Basic program` ➔ `Password input` and confirm the entry via the "ENTER" key.
You are now in the **BASIC PROGRAM** menu.

| BASIC PROGRAM |
|------|
| Password input |
| Change password |

If an incorrect password is entered, the INFORMATION menu is opened.
(Password RESET occurs by switching on via the "M" key and the "Right" key. Only for internal use.)

### Change password
Enter or change your individual password at any time. To achieve this, enter the old password (OLD: ) and then the new one (NEW: ).

# Function and programming description

## Switching on and power failure

After switching on the instrument and after each power failure, the plant automatically returns to the last active position.

## Operating modes (plant type)

The Softmaster® MMP 1 compact controller can control the following softening plants:
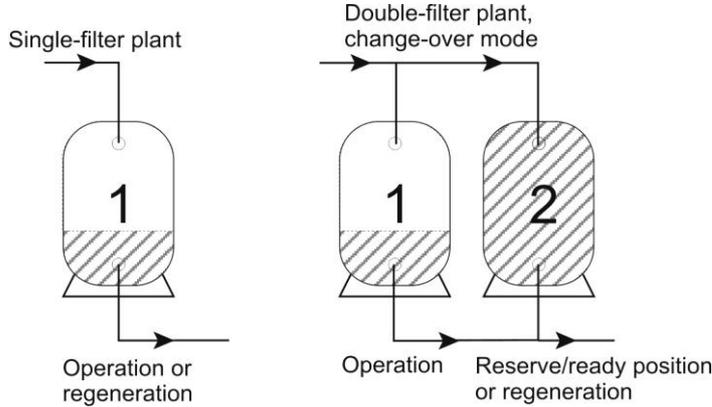


### Single-filter plant

Only one filter is in operation. Soft water is not available during regeneration.
Programming: **"Single-filter        ✓"**

```
OPERATING MODE
Single-filter -
2-F.change      ✓
```

### Two-filter operation

One filter is in operation and the other filter is in the reserve/standby position or is being regenerated. Soft water is usually always available.
Programming: **"2-F.change        ✓"**

## Electrical control of the regeneration valves

You can use control valves or pilot distributors with up to 8 stages / positions with impulse or change-over control.

```
VALVE TYPE
Change-over     ✓
Impulse
```

Examples for 4-stage valves/pilot distributors:
as change-over contact                                          as impulse
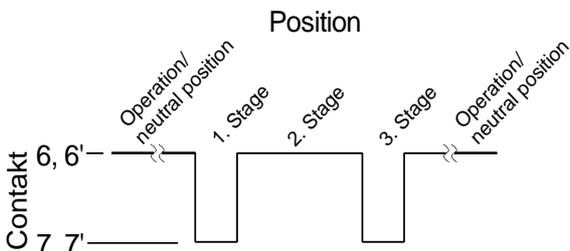


For versions with a change-over switch the output changes after each regeneration stage. With an odd number of the mechanical positions, operating position reset has to occur via the synchronous contact (operating switch).
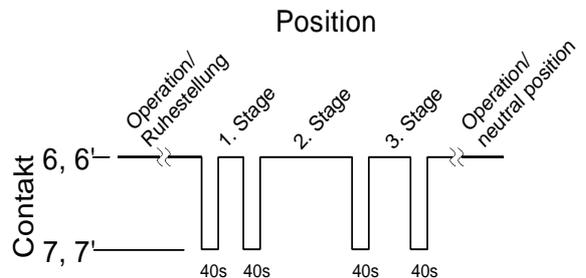
For versions with an impulse switch control, the output switches for 40 seconds at the beginning of each stage (terminal 7 or 7').

## Hardness unit
The raw water hardness can be entered and displayed in various units:
**German hardness = dH**
**French hardness = f (1.79 = 1° dH)**
**ppm as $CaCO_3$ = ppm$CaCO_3$ (17.9 ppm$CaCO_3$,  1° dH)**

The **exchanger capacity** has to be entered (in the next menu item) according to the unit.

```
┌─────────────────────┐
│ HARDNESS UNIT       │
├─────────────────────┤
│              °dH  ✔ │
├─────────────────────┤
│               °f  – │
├─────────────────────┤
│ ppmCaCO3          – │
└─────────────────────┘
```

## Exchanger capacity
The filter capacity in a m³ available soft water quantity is calculated by the controller. You enter the **exchanger capacity** of a filter in m³xdH, m³x°f or g$CaCO_3$ and the current raw water hardness (in the "Service" menu).

```
┌─────────────────────┐
│ EXCHANGE CAP.       │
├─────────────────────┤
│ m³°dH          100  │
└─────────────────────┘
```

### Calculation of the filter capacity
The filter capacity (also known as the filter performance), i.e. the available soft water quantity, is calculated on the basis of the entered raw water hardness.
"*M*" ➔ Service ➔ Hardness raw water ➔ Input: 016°dH (example)

The filter capacity remains constant:
$$\text{Filter performance} = \frac{\text{Exchanger capacity}}{\text{Raw water hardness}} \quad \text{(in m}^3\text{)}$$

The total filter capacity (available soft water quantity after regeneration) can be requested in the service menu:
"*M*" ➔ Service ➔ Filter capacity

The remaining residual filter capacity or residual soft water quantity is displayed in the operating display.

## Regeneration

### Regeneration start
The regeneration of an exhausted filter can be started via various triggering criteria:

- Manually by pressing the ⏻ key (press the key for 5 seconds)
- After removal of the set soft water quantity (filter capacity)
- After end of the set daily interval for the programmed time
- Via start impulse from the water hardness measuring instrument (Testomat)

### Manual regeneration
A filter change occurs with a manual regeneration start. The filter in operation is regenerated and the filter in the reserve / standby position is put into operation (only for double-filter operation).

### Quantity-dependent regeneration
In most cases it is recommended to record the removed soft water quantity and to regenerate the filter when the calculated filter capacity has been achieved. The filter capacity is calculated by the controller using the programmed exchanger capacity (m³ x °dH) and the raw water hardness. The quantity recording occurs via a water meter in the filter / plant output. If you wish to prevent regeneration at an inappropriate time during operation, program **regeneration delay**. Required regeneration is not started until the set time, e.g. 8 pm (see "Regeneration delay"), has been reached.
During change-over mode, the instrument immediately switches to the filter in the reserve position and regeneration of the exhausted filter is carried out at the set time.
Delayed regeneration can result in the overrun of the filter. This can be prevented by selecting **early regeneration triggering** (Reg. start for x% filter residual capacity).

### Time-dependent regeneration
If the plant is to be regenerated in a time-controlled manner, program the daily interval and the time of regeneration (**regeneration delay = ON**).

**Quality-controlled regeneration**

With the internal control function combined with a water hardness measuring instrument (e.g. Testomat 2000® / ECO) it is possible to install a convenient and reliable plant. The water hardness measuring instrument monitors the soft water hardness and sends a start signal to the controller to trigger regeneration once the set limit value has been reached. By combining the various control possibilities you can ensure the largest possible operational reliability.

**Stopping or delaying the regeneration**

You can cancel a current regeneration manually at any time via the ⏻ key. A regeneration can be delayed or a current regeneration stopped via a contact at the STOP input.

**Regeneration stages**

You can program up to 8 regeneration stages. The minimum time per stage is 0 or 1 minute (1 minute: operating time of the valve / pilot distributor), the maximum time is 99 minutes (250 minutes for stage 1).

# Regeneration delay

If a triggered regeneration (e.g. by reaching the filter capacity, time interval or measured hardness irruption) should be carried out at a later date or only within a time window, program regeneration delay ON and the corresponding times.

Regeneration is then only started at the set start time "**Reg. at:** ", e.g. 8 p.m.. Enter the latest time for the regeneration start under "**Reg. to:** ", e.g. 6 a.m..

This prevents regeneration from being carried out at an inappropriate time during operation.

```
REG. DELAY
On            -
Reg. at:   18:00
Reg. to:   08:00
SV on (1-F)   ✓
```

During change-over mode, the instrument immediately switches to the filter in the reserve position and regeneration of the exhausted filter is carried out at the set time.

For single-filter plants it is possible to specify whether the operating valve should remain open until regeneration or be closed immediately: **"SV on (1-F)** ✓**"** = operating valve is only closed at regeneration start.

**Note**

Delayed regeneration can result in the overrun of the filter. This can be prevented by selecting **early regeneration triggering** (Reg. start for x% residual filter capacity).

Example for double filter:
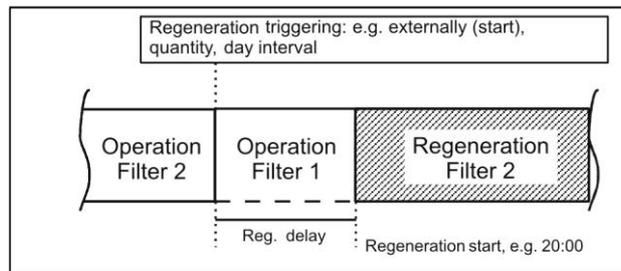


# Early regeneration triggering

Select this function for single-filter plants to ensure a certain soft water consumption for the next day. If regeneration should not be started immediately after the set residual filter capacity has been reached, please additionally program "Regeneration delay" with the desired time for regeneration start. This prevents regeneration from being carried out at an inappropriate time during operation.

```
REG.PRE-TRIG.
Resid. cap.  0%
```

A further application possibility arises when combining "Regeneration prior to commissioning" for double-filter plants. It is possible to set values between 0 and 50% of soft water reserve for early regeneration triggering.
(Default setting is 0% = **no** early regeneration triggering)

## Regeneration interval

To prevent improper bacterial contamination of the resin bed during longer downtimes, regeneration can be carried out at fixed daily intervals.

The regeneration interval (0 - 99 days) complies with the operational conditions and national regulations for the drinking water supply (e.g. DVGW, DIN, etc.).

If regeneration should be carried out at a certain time, please additionally program "Regeneration delay" with the desired time for regeneration start.

**Without** regeneration delay the filter will be regenerated at the same time as the last regeneration.

```
REG. INTERVAL
Days            0
```

The interval restarts after each completed regeneration.

In how many days the next interval regeneration will be carried out can be requested in the menu under
*"M"* ➔ Service ➔ Reg. Info ➔ Interv. days

On the day of the interval triggering of a regeneration the control lamp "REG" of the corresponding filter starts flashing at midnight.

## Regeneration prior to operation

Select this triggering type for double-filter plants where bacterial contamination problems can occur due to longer downtimes of the filter in reserve.

To ensure that soft water is still available during the regeneration time, regeneration should be triggered early enough via "early regeneration triggering" so that soft water can still be removed for approx. 2 hours.

```
REG.BEFORE SERV.
ON              −
```

**Notes**

It is **not** possible to combine this operating mode with the additional program prior to regeneration with immediate filter change.

The manual service functions "Regeneration of the reserve filter" and "Filter change without regeneration" are also not possible in this operating mode.

## Minimum regeneration interval

If the softening plant is equipped with a desalination tank for chemical storage, the interval between two regenerations has to be at least 4 hours to ensure sufficient chemical concentration. Otherwise regeneration is insufficient and the plant is soon "overrun".

```
MIN. REG. PAUSE
           60min
```

If regeneration can be triggered by an analysis instrument (e.g. Testomat) due to hardness irruption, it is possible to prevent frequent regenerating due to early triggering (e.g. due to hardness increase caused by counter ion effect, or insufficient wash out of the filter, or possible malfunctioning of the measuring instrument) by selecting a minimum regeneration interval.

If regeneration triggering (e.g. by reaching the max. removal quantity or externally via an analysis instrument) occurs within this time, the error message "Min. reg. interval" is displayed and the alarm relay switches. Regeneration has to be triggered manually.

## Regeneration stages

Enter the number of regeneration stages (without operating position!) and the time of the individual stages according to the used central control valves or pilot distributors. You can program up to 8 regeneration stages / positions.

Choose the time for stage 1: 1 - 250 minutes, stage 2: 1 - 99 minutes, stage 3: 1 - 99 minutes and the other stages: 0 - 99 minutes.

```
REG. STAGES
Max.stages   3
Stage 1    5min
Stage 2   60min
Stage 3   10min
Stage 4    0min
Stage 5    0min
Stage 6    0min
Stage 7    0min
Stage 8    0min
```

| Example: | Valve position | Time (duration) |
|---|---|---|
| | Operation | - |
| | Rerinse | 5 Minuten |
| | Salting and Wash slowly | 60 Minuten |
| | Wash out / Wash quickly | 10 Minuten |

## Fct. Out AL/PR

The output AL/PR can either be used as alarm output or as output for the additional program PR.

```
FCT.OUT AL/PR
Aux. prog. PR
Alarm AL        ✓
```

## Additional program PR

If under menu „FCT.OUT AL/PR" the function „Aux prog. PR" is selected, the output PR is available for an additional program.

If the output AL/PR has been switched, the LED "PR" will light up.

The output PR switches **prior to**, **during** or **after** regeneration only once for a programmed time. The additional program can be started internally or externally via output PROG.
Activate the external start via "**Start Prog** ✓"
Activate the internal start via "**Start reg.** ✓".

```
AUX PROG.
Start Prog      -
Start reg.      ✓
Start stage:    1
Duration   0min
SV off(only0)-
```

### Output PR switches prior to regeneration

The output switches when regeneration is requested. If the signal duration of the additional program is expired, the filter is changed or the operating valve is closed and the regeneration program starts.

Start stage: 0

If regeneration is requested:
• the operating valve should close immediately for a single-filter plant or
• the operating valves should switch over immediately for double-filter plant
then program „**SV off (only 0)**".
Not possible with regeneration prior to commissioning!

### Output PR switches during regeneration

The output switches at the start of an entered regeneration stage.

Start stage: 1 … 8

At the start of the entered regeneration stage 1 to 8, cannot be more than the number of reg. stages.

### Output PR switches after regeneration

The output switches after the last regeneration stage is completed.

Start stage 2 … 9

After completion of the last regeneration stage, cannot be more than the number of reg. stages + 1.

Program for how long the output PR is to be switched under „Duration". The range is 0 to 999 minutes.
0 means, no additional program is used.

## Water meter

The water meter is used for recording the used soft water quantity. The memory of the water meter is deleted after each regeneration.

```
WATER METER
L/imp.  100.000
```

Set the impulse numbers for contact water meters or turbines in the menu:
Request the recorded quantity in the "Service" menu, e.g.:

"M" ➔ Service ➔ Water meter ➔ total:    43 m³

## Function START input

If regeneration should be triggered quality-dependently, a water hardness measuring instrument has to monitor the soft water hardness. If the set limit value has been reached, the measuring instrument sends a start signal to the controller for triggering regeneration.
With two-filter plants a filter change (only serial or double-filter operation) occurs and regeneration is started according to the programming (e.g. regeneration delay).
*"M"* ➔ `Basic program` ➔ `Funct. Start`

```
FUNCT. START
norm. closed  -
norm. open    ✓
Delay       15s
```

## Function STOP input

During regeneration it may be necessary to interrupt the process externally via a switch (e.g. pressure switch in the input). A current regeneration can be stopped via a contact at the STOP input or a pending regeneration can be delayed.

```
FUNCT. STOP
norm. closed  -
norm. open    ✓
Delay        5s
Funct. alarm  -
```

## Function PROG input

The additional program can be externally started with this input.
*"M"* ➔ `Basic program` ➔ `Funct. Prog`

```
FUNCT. PROG
norm. closed  -
norm. open    ✓
Delay        3s
```

## Chemical tank monitoring (LL input)

The input "LL" has been designed as level transmitter input for the "Low chemicals" alarm or "EMPTY" level.
Program the desired effect of the contact, test time (delay) and alarm function. If you monitor the desalination tank for low chemicals, the input is queried at regeneration start. If the input is active = "Low chemicals" alarm, **no** regeneration is triggered. You have to trigger regeneration manually and confirm the error message.

```
FUNCT. LL
norm. closed  -
norm. open    ✓
Delay        3s
```

If the input "Delay" is active after the test time in case of automatic filling of the chemical tank (also see additional program PR), the output "PR" switches. With simultaneous "Low chemicals" monitoring a "Low chemicals" alarm message (e.g. the tank is still EMPTY although the fill valve is open) occurs after the test time of the input.

## Language

Selection of the desired display language:

Six "standard" languages are currently available. If desired other language versions are also possible.

```
LANGUAGE
German        ✓
English
French
Italian
Polish
Dutch
```

# "SERVICE" menu

Request and change current settings and statuses of the instrument in the service menu.

## Regeneration of the reserve filter

If the reserve/standby filter should be regenerated, press the "ENTER" key in the menu. No filter change occurs.
**This function is only possible with double-filter operation!**

```
REG. RES.FILTER
START (Enter)
```

## Filter change without regeneration start

Press the "ENTER" key in this menu to change the current filter.
**This function is only possible with change-over mode!**

```
ONLY FILT.CHANGE
START (Enter)
```

**Caution!**
The display and memory value of the residual soft water quantity are maintained after each filter change.

## Hardness raw water

Enter the current raw water hardness here.

```
HARDN.RAW WATER
Setting: 20.0°dH
```

## Filter capacity

The calculated total filter capacity is displayed.

```
FILTER CAPACITY
total      5,0m³
```

## Regeneration information

**Interval days**
Display of the days until the next interval triggering.

```
REG. INFO
Interv.days    0
Chem.supply
```

**Chemical storage**
Display of the still possible number of regenerations until the chemical storage is exhausted.
Enter the number of regenerations possible with the chemical storage in the "Reg. Counter" menu. If the chemical storage has been exhausted, the **"Low chemicals"** LED lights up.

## Regeneration meter

The controller is equipped with a regeneration meter for monitoring the chemical storage, e.g. salt. Enter the number of regenerations possible with the chemical storage.

```
REG. COUNTER
Max.number     0
Numbers        0
```

If the value 00 is entered for the pre-setting of the meter, the regeneration meter is switched off and no monitoring occurs.
If the set number of regenerations has been reached (= exhausted chemical storage), the **"Low chemicals"** LED lights up.
The number of regenerations which can still be carried out with the available salt quantity is displayed in the "Reg. Info – Chem.supply" menu. After each regeneration the value is automatically reduced by 1. If the value "0" is reached, the error message "Max. reg." is displayed and the fault display "Alarm" flashes. Confirm the alarm by pressing the ⏻ key.

**Reset**
After chemicals have been refilled up to the specified filling height, the regeneration meter is reset to the initial value by pressing "Reset (ENTER)" in this menu.

**Early reset**
If the chemical storage tank is, e.g., still half full with chemicals and you still wish to refill it up to the specified filling level, you have to reset the regeneration meter to the initial value via "Reset (ENTER)" in this menu.

**Caution!**
A regeneration process is also not stopped in case of the message "Max. reg." (low chemicals).

## Water meter

The water meter records the removed soft water quantity for the quantity-dependent regeneration triggering and the total quantity counted since the last reset.
Reset (ENTER): Resets of the currently stored total soft water quantity.

```
WATER METER
Soft water0.0m³
Total    0.0m³
```

## Fast mode

**The fast mode can only be started during regeneration!**
**If regeneration has been started manually, you have to wait for 1 minute before switching on the fast mode! In this time the function is locked, the waiting time is displayed: "Please wait ...s !"**

```
QUICK MOTION
Start reg. !
```

Press the "ENTER" key to start the regeneration fast mode. The programmed time of the regeneration stage is passed through every second. After the end of the regeneration stage started with fast mode, the controller returns to normal mode. Press "ENTER" again to pass through the next stage in fast mode.

## Operating hours

The instrument records operating hours of the plant/controller and thus the load of the filter.
The current operating time can be requested in the service menu:
"*M*" ➔ Service ➔ Operating time

```
OPERATING TIME
        0 h
```

**Resetting the operating hour meter:**
After replacing the resin bed or filter, it is possible to reset the current operating time to 0 hours:
"*M*" ➔ Service ➔ Operating time ➔ Reset

## Time / Date

Please observe that the installed clock only continues to run when the instrument is switched on.
After a longer period of power failure or if the plant was switched off, the time and date should, if necessary, be corrected.
**Display:** "*M*" ➔ Service ➔ Time  Date
The date and time of the controller are shown in the display.

```
TIME      DATE
00:00  01.01.01
```

**Setting:** Press the "ENTER" key under menu "*M*" ➔ Service ➔Time  Date
Set the time and date by selecting the desired position via the arrow keys "Right" and "Left" and changing them via the arrow keys "UP" and "DOWN". Subsequently press the "ENTER" key again to save the setting and to return to the display function.

## Error history

Open the error history via "display". The error history is a list of errors which have occurred during current operation. The occurred error is recorded with error number, time and date, e.g.:

**Low chemical      6**
**06:56        16.06.03**

The errors are stored in a ring buffer with a maximum of 20 errors, i.e. the oldest error is overwritten by a new one when the memory is full.
The memory of the error history is deleted with "delete" and recording is started anew.
The list is not deleted after a power failure.

```
ERROR HISTORY
display
delete
```

## Status history

Open the status history via "display". The status history is a list of statuses which have occurred during current operation.
The occurred status is recorded with time and date, e.g.:

$$\text{A. Reg F1: } 23.7m^3$$
$$21:28 \quad 30.09.03$$

A maximum of 20 statuses is logged in a ring buffer.
The memory is deleted with "delete" and recording is started anew. The list is not deleted after a power failure.

Description of abbreviations:

| | | |
|---|---|---|
| A. RegF1: | xxx m³ | = automatic regeneration triggering in case of xxx m³ consumption, e.g. by reaching the capacity or via interval. |
| M. RegF1: | xxx m³ | = manual regeneration triggering in case of xxx m³ consumption, manual start |
| E. RegF1: | xxx m³ | = external regeneration triggering in case of xxx m³ consumption via START contact. |
| F1 -> F2: | xxx m³ | = Filter change from filter 1 to filter 2 in case of xxx m³ consumption. |
| F2 -> F1: | xxx m³ | = Filter change from filter 2 to filter 1 in case of xxx m³ consumption. |

## Diagnosis

The actual statuses of the inputs and outputs are displayed in the diagnosis menu. The statuses of the inputs can be manually manipulated via the "DOWN" and "UP" keys for test purposes, e.g. when commissioning. Please ensure that downstream plant components cannot be damaged.
Active statuses (switched relay, connected input) are displayed with "on", inactive statuses with "off", e.g.:

**OUTPUT BV**   or   **INPUT LL**
**off**         **on**

## Software status

Request the current software status here:

```
STATUS HISTORY
display
delete
```

```
TEST IN/OUT
Output Fi1
Output Fi2
Output Sync
Output BV
Output AL/PR
Input WM
Input LL
Input Prog
Input Start
Input Stop
```

```
SOFTWARE STATUS
94Mxxx TT.MM.JJ
```

# Menu structure



```
Service F1
5.0m³      20,0°dH
```

```
Softmaster MMP compact
Version: 02.10.12
```

**M key**

M

E

```
MENU
Service
Information
Basic program
```

E

```
SERVICE
Reg. res.filter
Only filt.change
Hardn.raw water
Filter capacity
Reg. Info
Reg. Counter
Wasser meter
Quick motion
Operating time
Time    Date
Error history
Status history
Test In/Out
Software status
```

```
SOFTWARE STATUS
94Mxxx TT.MM.JJ
```

```
STATUS HISTORY
display
delete
```

```
TEST IN/OUT
Output Fi1
Output Fi2
Output Sync
Output BV
Output AL/PR
Input WM
Input LL
Input Prog
Input Start
Input Stop
```

E

```
BASIC PROGRAM
Password input
Change password
```

E

```
REG. RES.FILTER
START (Enter)
```

```
ONLY FILT.CHANGE
START (Enter)
```

```
HARDN.RAW WATER
Setting: 20.0°dH
```

```
FILTER CAPACITY
total      5,0m³
```

```
REG. INFO
Interv.days  0
Chem. supply
```

```
REG. COUNTER
Max.Number    0
Numbers
Reset? (Enter)
```

```
WATER METER
Soft water: 0.0m³
Total:      0.0m³
Reset? (Enter)
```

```
QUICK MOTION
Start reg. !
```

```
OPERATING TIME
          0 h
Reset? (Enter)
```

```
TIME    DATE
00:00  01.01.01
```

```
ERROR HISTORY
display
delete
```

```
VENTILANSTNG.
Change-over  ✓
Impulse      -
```

```
OPERATING MODE
Single-filter
2-F.alternate ✓
```

```
BASIC PROGRAM
Operating mode
Valve type
Hardness unit
Exchange cap.
Reg. delay
Reg.pre.-trig.
Reg. interval
Reg.before Serv.
Min. Reg. pause
Reg. stages
Funct.Out AL/PR
Aux Prog.
Water meter
Funct. Start
Funct. Stop
Funct. Prog
Funct. LL
Language
```

```
LANGUAGE
German       ✓
English
French
Italian
Polish
Dutch
```

```
HARDNESS UNIT
      °dH  ✓
      °F   -
   ppmCaCO3 -
```

```
EXCHANGE CAP.
m3°dH     100
```

```
REG. DELAY
ON          -
Reg. at:  18:00
Reg. to:  08:00
SV on(1-F)   ✓
```

```
AUX PROG.
Start Prog   -
Start reg.   ✓
Start stage: 1
Duration   0min
SV off(only0) -
```

```
FUNCT. START
norm. closed -
norm. open   ✓
Delay      15s
```

```
FUNCT. PROG
norm. closed -
norm. open   ✓
Delay       3s
```

```
REG.PRE-TRIG:
Resid. cap. 0%
```

```
REG. INTERVAL
Days          0
```

```
REG.BEFORE SERV.
ON           -
```

```
MIN. REG. PAUSE
          60min
```

```
REG. STAGES
Max.stages    3
Stage 1    5min
Stage 2   60min
Stage 3   10min
Stage 4    0min
Stage 5    0min
Stage 6    0min
Stage 7    0min
Stage 8    0min
```

```
FCT. OUT AL/PR
Aux.-Prog.PR -
Alarm AL     ✓
```

```
WATERMETER
L/imp.  100.000
```

```
FUNCT. STOP
norm. closed -
norm. open   ✓
Delay       5s
Funct. alarm -
```

```
FUNCT. LL
norm. closed -
norm. open   ✓
Delay       3s
```

**Call the basic factory default setting by simultaneously pressing and holding down the "Arrow down" key while switching on the instrument. The most recent programming will be lost!**

# Technical Appendix

**Connection example for control valves (415, 426, 427, 441) from WWWS**



Softmaster MMP compact

ELEKTRONIK
electronics cabinet
Module électronique
Elettronica

K5  K4  K3  K2  K1

F1
T 6,3A

5  6  7  8  5'  6'  7'  8'  SYNC  BV1  BV2  C  NC  NO
Filter1      Filter2                      AL/PR

WM⊥  +12V⊥  LL  ⊥  Prog⊥  STOP⊥  START⊥

PE    L  N  I  n

PE 3x    L  N

Netz
mains connection
Raccordement au
secteur électrique
rete

5  6  7  8    5' 6' 7'  8'

Prog

Stop

M    M

Service valve 1

Service valve 2

Central control valve 1  Central control valve 2

m₃

Water meter
(Contact or
turbine)

empty

Brine tank

LV1
(LV2)

Testomat
2000 / ECO

(Soft water)

# Connection example for control valve Autotrol 952



K5  K4  K3  K2  K1

| PE | L N | I n | | Filter1 | Filter2 | Sync | BV1 | BV2 | AL/PR |
| | | | | 5 6 7 8 | 5' 6' 7' 8' | | | | c nc no |

weiß

rot

schwarz

Valve drive motor

M

Homing switch
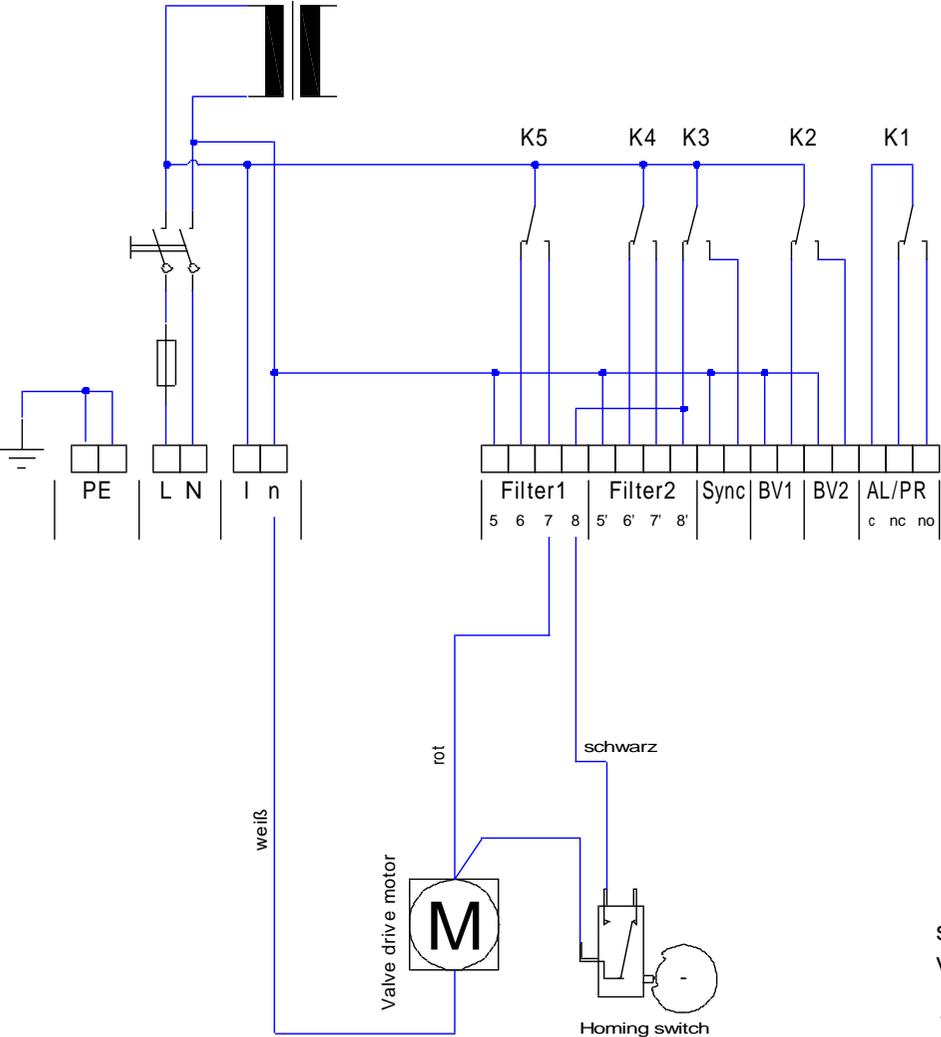
settings of Softmaster MMP
valve type: 3 min. impulse

weiß = white
rot = red
schwarz = black

**Connection example for control valve Fleck2900 (single-filter plant)**
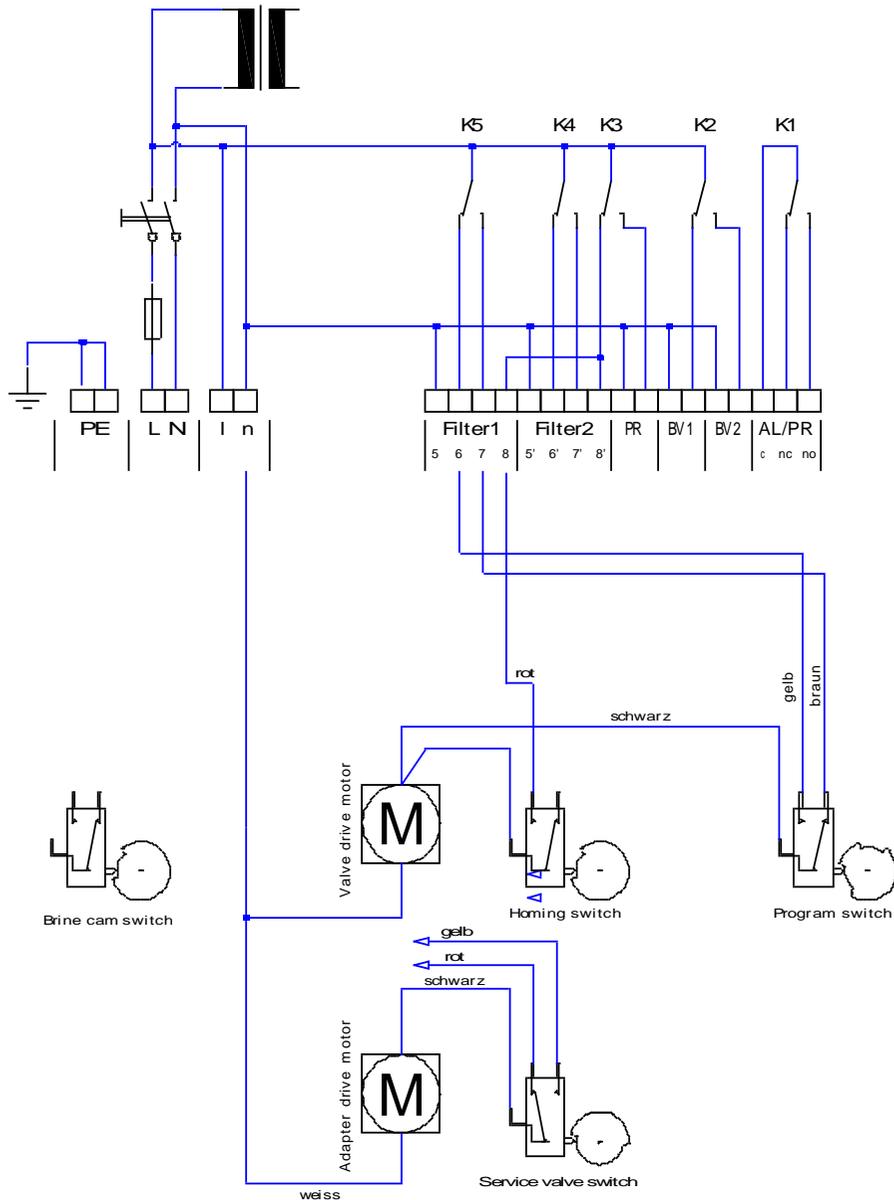


valve design:
without timer, for connection
of external control

settings of Softmaster MMP
valve type: change-over
reg. stages: 4

A solenoid valve is installed as
operating valve.

weiss = white
gelb = yellow
rot = red
schwarz = black
braun = brown

# Connection example for control valve Fleck2900 (double-filter plant)



valve design:
without timer, for connection
of external control

weiss = white
gelb = yellow
rot = red
schwarz = black
braun = brown

K5  K4  K3  K2  K1

PE | L N | I n

Filter1 | Filter2 | PR | BV1 | BV2 | AL/PR
5 6 7 8 | 5' 6' 7' 8' |  |  |  | c nc no

rot

Brine cam switch

Valve drive motor

Homing switch

Program switch

Filter 1

rot

schwarz

gelb braun

schwarz

gelb braun

Homing switch

Program switch

Brine cam switch

Filter 2

Adapter drive motor

gelb
rot
schwarz

Service valve switch

weiss

gelb
rot
schwarz

Service valve switch

weiss

settings of Softmaster MMP
valve type: change-over
reg. stages: 4

A solenoid valve is installed as
operating valve.

**Connection example for control valve Fleck9000 (single-filter plant)**
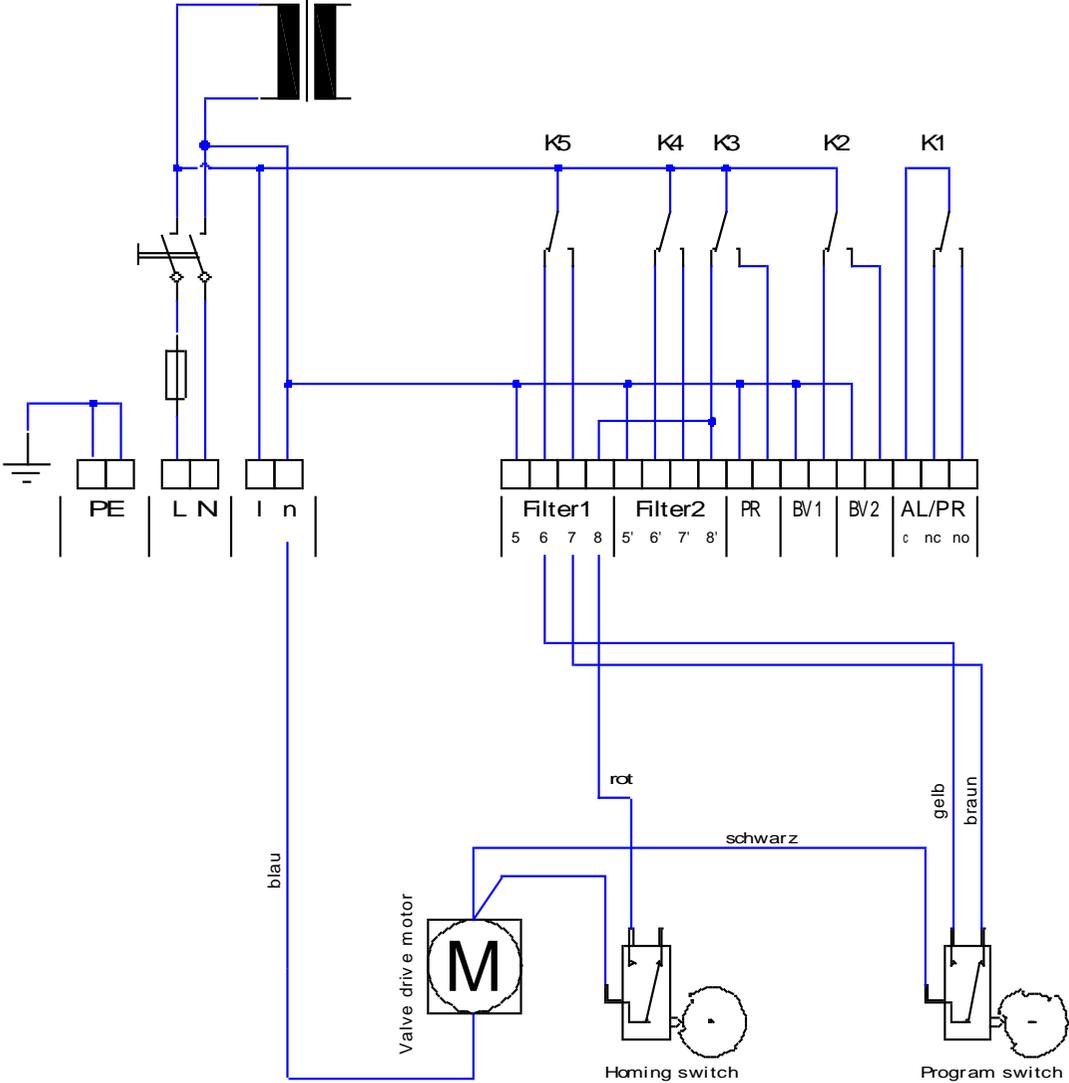
K5  K4  K3  K2  K1

PE | L N | I n | | Filter1 | Filter2 | PR | BV1 | BV2 | AL/PR
5 6 7 8 | 5' 6' 7' 8' | | | | c nc no

blau

rot

schwarz

gelb   braun

Valve drive motor

M

Homing switch

Program switch

valve design:
without timer, for connection
of external control

settings of Softmaster MMP
valve control: change-over
reg. stages: 4

blau = blue
gelb = yellow
rot = red
schwarz = black
braun = brown

**Conformity Declaration**

EC Conformity Declaration

CE  UKCA

**for the following product**

**Softmaster MMP compact**
**Controller for softening plants**

We hereby confirm that the above product confirms to the principal health and safety regulations laid down in the EC Directives 2014/30/EU and 2014/35/EU.

This declaration applies to all units produced in accordance with the attached manufacturing documents which are a constituent part of this declaration.

**The product was assessed with reference to the following standards:**

CE

**EN 61000-6-4:** Electromagnetic compatibility, Generic emission standard
**EN 61000-6-2:** Electromagnetic compatibility, Generic immunity standard
**EN 61010-1:** Safety requirements for electrical equipment for measurement, control and laboratory use

UKCA

**BS EN 61000-6-4+A1:** Electromagnetic compatibility, Generic emission standard
**BS EN 61000-6-2:** Electromagnetic compatibility, Generic immunity standard
**BS EN 61010-1+A1:** Safety requirements for electrical equipment for measurement, control and laboratory use

This declaration is made on behalf of

**G E B R Ü D E R   H E Y L**
**Analysentechnik GmbH & Co. KG**
**Orleansstraße 75b**
**31135 Hildesheim**

by

Jörg-Tilman Heyl

General Manager

Hildesheim, 16/09/2021

# Technical data

**Power supply:**                       230 - 240 V or 24 V or 115V+/-10% / 50 -60 Hz

**Power consumption without exterior load:**    max. 9 VA

**Degree of protection:**              IP54

**Protection class:**                  I

**Conformity:**                      EN 61000-6-2, EN 61000-6-4, EN 61010-1

                                     BS EN 61000-6-4+A1, BS EN 61000-6-2,
BS EN 61010-1+A1

CE

UKCA

**Ambient temperature:**             0 - 45°C

**Housing dimensions:**              W x H x D = approx. 257 x 214 x 135 mm
Housing made of Polystyrol (PS)

**Weight:**                            Approx. 1.6 kg

**Fuse:**

| | |
|---|---|
| F1 T 6.3A | (art. no 31597) |
| 0.1 A (230V) | (art. no 31595) |
| 0.2 A (115V) | (art. no 31584) |
| 1 A (24V) | (art. no 31592) |
| 0.5 A (5/12V) | (art. no 31604) |
| 0.16 (-12V) | (art. no 31622) |

**We reserve the right to make technical changes without notice in the interest of constantly improving our products!**

Gebrüder Heyl

Analysentechnik GmbH & Co. KG

Orleansstraße 75b

D 31135 Hildesheim

www.heylanalysis.de

Scan the code and
visit us on our website!

SOFTMASTER_MMP_COMPACT_EN_220303